

Waterhouses CE Primary Academy

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Headteacher: Mr David Wood



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Dear Parent and Carers

We have been informed about mobile network providers offering some support to children during the pandemic:

Increasing data allowances on mobile devices to support disadvantaged children

This scheme temporarily increases data allowances for mobile phone users on certain networks. This is so that children and young people can access remote education if their face-to-face education is disrupted.

Who can get help

Schools, trusts and local authorities can request mobile data increases for children and young people who:

- do not have fixed broadband at home
- cannot afford additional data for their devices
- are experiencing disruption to their face-to-face education

Children with access to a mobile phone on one of the following networks might be able to benefit:

- Three
- Smarty
- Virgin Mobile
- EE
- Tesco Mobile
- Sky Mobile
- O2

Other providers may join the scheme at a later stage.

(Please note that the criteria vary from network to network.)

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When help is available

Schools, trusts and local authorities can request mobile data increases when schools report a closure or have pupils self-isolating.

They can also make requests for children who cannot attend school face-to-face because:

- they're clinically extremely vulnerable
- restrictions prevent them from going to school

If this is something that is of interest to you, please contact Mrs Porteous via the School Office who will provide/obtain further details and, if the criteria are met, process an application.

Yours faithfully

A handwritten signature in black ink that reads "D Wood". The signature is written in a cursive style with a large initial 'D' and a smaller 'W'.

Mr David Wood
Headteacher